## Public Document Pack

# Scrutiny for Policies, Children and **Families Committee** Friday 20 July 2018 10.00 am Luttrell Room - County Hall, **Taunton**



To: The Members of the Scrutiny for Policies, Children and Families Committee

Cllr L Redman (Chair), Cllr R Williams (Vice-Chair), Cllr M Dimery, Cllr G Fraschini, Cllr N Hewitt-Cooper, Cllr James Hunt, Cllr J Lock, Cllr W Wallace, Cllr J Williams, Mr Richard Berry, Ms Helen Fenn, Ruth Hobbs and Mrs Eilleen Tipper

All Somerset County Council Members are invited to attend meetings of the Cabinet and Scrutiny Committees.

Issued By Julian Gale, Strategic Manager - Governance and Risk - 12 July 2018

For further information about the meeting, please contact Neil Milne on 01823 359045 or ndmilne@somerset.gov.uk

Guidance about procedures at the meeting follows the printed agenda.

This meeting will be open to the public and press, subject to the passing of any resolution under Section 100A (4) of the Local Government Act 1972.

This agenda and the attached reports and background papers are available on request prior to the meeting in large print, Braille, audio tape & disc and can be translated into different languages. They can also be accessed via the council's website on www.somerset.gov.uk/agendasandpapers











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#### **AGENDA**

Item Scrutiny for Policies, Children and Families Committee - 10.00 am Friday 20 July 2018

# \*\* Public Guidance notes contained in agenda annexe \*\*

### 1 Apologies for Absence

to receive Members' apologies

### 2 **Declarations of Interest**

Details of all Members' interests in District, Town and Parish Councils will be displayed in the meeting room. The Statutory Register of Member's Interests can be inspected via the Community Governance team.

## 3 Minutes from the previous meeting (Pages 7 - 10)

The Committee is asked to confirm the minutes are accurate.

### 4 Public Question Time

The Chairman will allow members of the public to ask a question or make a statement about any matter on the agenda for this meeting. These questions may be taken during the meeting, when the relevant agenda item is considered, at the Chairman's discretion.

### 5 **Scrutiny Work Programme** (Pages 11 - 28)

To discuss any items for the forthcoming work programme. To assist the discussion, the following documents are attached:

- a) The Cabinet's latest published forward plan;
- b) Current Work Programme for the Committee;
- c) Outcome Tracker.

# 6 **Somerset Children's Trust Governance** (Pages 29 - 32)

To consider this report.

### 7 Family Support Services Update (Pages 33 - 48)

To consider this update report.

### 8 **Prevention Services for Children** (Pages 49 - 68)

To consider this report.

### 9 Implementation of new statutory duties to Care Leavers (Pages 69 - 72)

To consider this report.

### 10 **Journey in to Care**

# Item Scrutiny for Policies, Children and Families Committee - 10.00 am Friday 20 July 2018

To receive a presentation.

# 11 Any other urgent items of business

The Chairman may raise any items of urgent business.



### Guidance notes for the meeting

### 1. Inspection of Papers

Any person wishing to inspect Minutes, reports, or the background papers for any item on the Agenda should contact the Committee Administrator for the meeting – Neil Milne on 01823 359045 or email: <a href="mailto:ndmilne@somerset.gov.uk">ndmilne@somerset.gov.uk</a>
They can also be accessed via the council's website on <a href="https://www.somerset.gov.uk/agendasandpapers">www.somerset.gov.uk/agendasandpapers</a>

# 2. Members' Code of Conduct requirements

When considering the declaration of interests and their actions as a councillor, Members are reminded of the requirements of the Members' Code of Conduct and the underpinning Principles of Public Life: Honesty; Integrity; Selflessness; Objectivity; Accountability; Openness; Leadership. The Code of Conduct can be viewed at: <a href="http://www.somerset.gov.uk/organisation/key-documents/the-councils-constitution/">http://www.somerset.gov.uk/organisation/key-documents/the-councils-constitution/</a>

# 3. Minutes of the Meeting

Details of the issues discussed and recommendations made at the meeting will be set out in the Minutes, which the Committee will be asked to approve as a correct record at its next meeting.

#### 4. Public Question Time

If you wish to speak, please tell the Committee's Administrator by 12 noon the (working) day before the meeting.

At the Chairman's invitation you may ask questions and/or make statements or comments about any matter on the Committee's agenda – providing you have given the required notice. You may also present a petition on any matter within the Committee's remit. The length of public question time will be no more than 30 minutes in total.

A slot for Public Question Time is set aside near the beginning of the meeting, after the minutes of the previous meeting have been signed. However, questions or statements about any matter on the Agenda for this meeting may be taken at the time when each matter is considered.

You must direct your questions and comments through the Chairman. You may not take a direct part in the debate. The Chairman will decide when public participation is to finish.

If there are many people present at the meeting for one particular item, the Chairman may adjourn the meeting to allow views to be expressed more freely. If an item on the Agenda is contentious, with a large number of people attending the meeting, a representative should be nominated to present the views of a group.

An issue will not be deferred just because you cannot be present for the meeting. Remember that the amount of time you speak will be restricted, normally to two minutes only.

#### 5. Exclusion of Press & Public

If when considering an item on the Agenda, the Committee may consider it appropriate to pass a resolution under Section 100A (4) Schedule 12A of the Local Government Act 1972 that the press and public be excluded from the meeting on the basis that if they were present during the business to be transacted there would be a likelihood of disclosure of exempt information, as defined under the terms of the Act.

### 6. Committee Rooms & Council Chamber and hearing aid users

To assist hearing aid users the following Committee meeting rooms have infra-red audio transmission systems (Luttrell room, Wyndham room, Hobhouse room). To use this facility we need to provide a small personal receiver that will work with a hearing aid set to the T position. Please request a personal receiver from the Committee's Administrator and return it at the end of the meeting.

# 7. Recording of meetings

The Council supports the principles of openness and transparency. It allows filming, recording and taking photographs at its meetings that are open to the public - providing this is done in a non-disruptive manner. Members of the public may use Facebook and Twitter or other forms of social media to report on proceedings and a designated area will be provided for anyone wishing to film part or all of the proceedings. No filming or recording may take place when the press and public are excluded for that part of the meeting. As a matter of courtesy to the public, anyone wishing to film or record proceedings is asked to provide reasonable notice to the Committee Administrator so that the relevant Chairman can inform those present at the start of the meeting.

We would ask that, as far as possible, members of the public aren't filmed unless they are playing an active role such as speaking within a meeting and there may be occasions when speaking members of the public request not to be filmed.

The Council will be undertaking audio recording of some of its meetings in County Hall as part of its investigation into a business case for the recording and potential webcasting of meetings in the future.

A copy of the Council's Recording of Meetings Protocol should be on display at the meeting for inspection, alternatively contact the Committee Administrator for the meeting in advance.

### SCRUTINY FOR POLICIES, CHILDREN AND FAMILIES COMMITTEE

Minutes of a Meeting of the Scrutiny for Policies, Children and Families Committee held in the Luttrell Room - County Hall, Taunton, on Friday 15 June 2018 at 10.00 am

**Present:** Cllr L Redman (Chair), Cllr R Williams (Vice-Chair), Cllr M Dimery, Cllr G Fraschini, Cllr N Hewitt-Cooper, Cllr James Hunt, Cllr J Lock, Cllr M Pullen, Cllr W Wallace, Mr Richard Berry, Ms Helen Fenn, Ruth Hobbs and Mrs Elleen Tipper.

**Other Members present:** Cllr S Coles, Cllr A Chilcott, Cllr H Davies Cllr T Munt, Cllr N Taylor

Apologies for absence: Ms Helen Fenn and Mr Richard Berry

1 Declarations of Interest - Agenda Item 2

Eileen Tipper declared an interest as a member of the Community Council for Somerset.

### 2 Minutes from the previous meeting held on 16 March 2018 - Agenda Item 3

The minutes of the last meeting held on 18 May 2018 were accepted, with some amendments to apologies for absence from Cllr Fraschini, Cllr Chilcot and Cllr Nicholson, as being accurate and were signed by the Chair.

### 3 Scrutiny Work Programme - Agenda Item 5

The Committee Chair explained the reports that make up the work programme agenda item and the importance the Committee should attach to planning its future work.

The Committee then considered and noted the Council's Forward Plan of proposed key decisions in forthcoming months. The Committee considered and agreed its own work programme and the future agenda items listed.

The Committee Chair then explained that Task and Finish groups are due to be added to the work programme to look at spending of children's services.

## 4 Public Question Time – Agenda Item 4

Nigel Behan, UNITE Branch Secretary, submitted questions relating to PIMMS. Nigel Behan asked when the review of PIMMS is due to take place. The response was that this item was due to come to the meeting in September.

### 5 CHILDREN AND YOUNG PEOPLE'S PLAN 2016-19 - Agenda Item 6

The Committee began by considering the report which set out the actions SCC and its partners are taking to continue and sustain improvements in children's services. The plan is reported on at a quarterly basis and the reporting looked at progress from January – March 2018. The report provided a summary of activity and progress, complimented by each of the 7 programmes highlight report.

Members of the Board volunteered to be Children and Young Peoples Plan Committee Campions as there were reported to be a number of vacancies.

- Cllr J Williams Programme 1
- Cllr R Williams Programme 7
- Cllr W Wallace Programme 7
- Cllr N Hewitt-Cooper Programme 3

A Member asked how the 7 committees work together? Who chairs the trust board? How the 7 are managed and what the next outline timetable for the plan is?

I was reported that the children's trust has a rota of who will chair the board each year – this year health is chairing and the vice is the police. There are terms of reference for both boards. The way that this is reported was decided in 2016. Events will be held in the summer and members of the board are encouraged to attend the event, the last event will be held on 23<sup>rd</sup> October and then a draft plan will be put in place.

It was reported that overall there has been improvement in the programmes and they were showing good progress.

### 6 **SEND Peer review** - Agenda Item 7

The Committee considered a report that provided and update of implementation activity and progress against Somerset SEND strategic outcomes and the recommendations of the Gloucestershire SEND peer review.

The Committee considered the report and progress of the Somerset SEND Strategy 2016-2019. The areas for consideration were Performance; where there was a sharp increase in statutory assessment requests and move from funding only to EHCP planned to take over the next 24 months places additional capacity pressures on partner/internal advice givers and the SEND casework team. Statutory assessment requests have almost doubled since January. Current timeliness performance stands at 51% the transfer from funding only to EHCP is due for completion by April 2020 and timeliness performance is likely to remain low until that date whilst National performance is expected to steadily improve. The gap of Somerset performance against National and Statistical neighbours is therefore likely to grow.

There are 22 Tribunals currently in action with a 2016/17 registration of 6.18 per 10,000 school population. This is higher than national average and in conjunction with the growing evidence suggesting poor inclusion indicates significant parental dissatisfaction and a loss of confidence in the SEND partners to support their children and young people. The focus of performance must also address the quality of EHCP's and reviews.

The sharing and analysis of statistical information across key partners remains problematic and isn't routine. Data across partners is used for different purposes and is not easily matched at individual level. Joint commissioning

therefore remains at an early development stage and will be addressed through the Local Area Improvement Network programme group.

# 7 Completion Report on the Implementation of the 30 hrs Early Years Capital Projects - Agenda item 8

The Committee considered this item where they were presented with an update on the 6 funded capital projects that Somerset County Council had been successful in securing from the Department of education. The projects were implemented as part of securing sufficiency duties for the introduction of the extended entitlement (30 hours) funding for eligible working families in the county.

The Committee considered and commented on the participation of early years providers to the extended entitlement (30 hours) scheme, and the number of Somerset families benefitting from the offer.

The Committee considered and commented on each of the 5 capital projects that have been completed and are contributing to the extended entitlement (30 hours) for three and four year olds in Somerset.

### 8 Any other urgent items of business - Agenda Item 9

There were no other items of business and the Chair thanked all those present for attending and closed the meeting at 13:03.

(The meeting ended at 1.03 pm)

**CHAIRMAN** 



# Somerset County Council Forward Plan of proposed Key Decisions

The County Council is required to set out details of planned key decisions at least 28 calendar days before they are due to be taken. This forward plan sets out key decisions to be taken at Cabinet meetings as well as individual key decisions to be taken by either the Leader, a Cabinet Member or an Officer. The very latest details can always be found on our website at:

http://democracy.somerset.gov.uk/mgListPlans.aspx?RPId=134&RD=0&FD=1&bcr=1

Regulation 8 of the Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012 defines a key decision as an executive decision which is likely:

- (a) to result in the relevant local authority incurring expenditure which is, or the making of savings which are, significant having regard to the relevant local authority's budget for the service or function to which the decision relates; or
- (b) to be significant in terms of its effects on communities living or working in an area comprising two or more wards or electoral divisions in the area of the relevant local authority.

The Council has decided that the relevant threshold at or above which the decision is significant will be £500,000 for capital / revenue expenditure or savings. Money delegated to schools as part of the Scheme of Financial Management of Schools exercise is exempt from these thresholds once it is delegated to the school.

Cabinet meetings are held in public at County Hall unless Cabinet resolve for all or part of the meeting to be held in private in order to consider exempt information/confidential business. The Forward Plan will show where this is intended. Agendas and reports for Cabinet meetings are also published on the Council's website at least five clear working days before the meeting date.

Individual key decisions that are shown in the plan as being proposed to be taken "not before" a date will be taken within a month of that date, with the requirement that a report setting out the proposed decision will be published on the Council's website at least five working days before the date of decision. Any representations received will be considered by the decision maker at the decision meeting.

In addition to key decisions, the forward plan shown below lists other business that is scheduled to be considered at a Cabinet meeting during the period of the Plan, which will also include reports for information. The monthly printed plan is updated on an ad hoc basis during each month. Where possible the County Council will attempt to keep to the dates shown in the Plan. It is quite likely, however, that some items will need to be rescheduled and new items added as new circumstances come to light. Please ensure therefore that you refer to the most up to date plan.

For general enquiries about the Forward Plan:

- You can view it on the County Council web site at http://democracy.somerset.gov.uk/mgListPlans.aspx?RPId=134&RD=0&FD=1&bcr=1
- You can arrange to inspect it at County Hall (in Taunton).
- Alternatively, copies can be obtained from Scott Wooldridge or Michael Bryant in the Democratic Services Team by telephoning (01823) 357628 or 359500.

To view the Forward Plan on the website you will need a copy of Adobe Acrobat Reader available free from www.adobe.com Please note that it could take up to 2 minutes to download this PDF document depending on your Internet connection speed.

To make representations about proposed decisions:

Please contact the officer identified against the relevant decision in the Forward Plan to find out more information or about how your representations can be made and considered by the decision maker.

The Agenda and Papers for Cabinet meetings can be found on the County Council's website at: <a href="http://democracy.somerset.gov.uk/ieListMeetings.aspx?Cld=134&Year=0">http://democracy.somerset.gov.uk/ieListMeetings.aspx?Cld=134&Year=0</a>

FP Refs			Documents and background papers to be available to decision maker	Does the decision contain any exempt information requiring it to be considered in private?	Contact Officer for any representations to be made ahead of the proposed decision
FP/17/08/01 First published: 9 August 2017	17 Jul 2018 Cabinet Member for Resources and Economic Development	Issue: Disposal of Surplus Land at Castle Cary Decision: Authority to conclude negotiations for the disposal of surplus (former) farm land (13 acres, land only) at Castle Cary. Authority to conclude negotiations for the disposal of surplus (former) farm land (13 acres, land only) at Castle Cary.	Disposal of Surplus Land Castle Cary - sale of surplus land Castle Cary Field HP ref 29.03.2012 Key Decision - Castle Cary Land Sale	Part exempt	Charlie Field, Estates Manager, Corporate Property Tel: 01823355325
FP/18/06/04 First published: 12 June 2018	9 Jul 2018 Cabinet	Issue: Formulation of a Sub-National Transport Body for the South West Peninsula Decision: To agree to become a member of a shadow sub-national transport body for the South West peninsula.			Mike O'Dowd-Jones, Strategic Commissioning Manager – Highways and Transport Tel: 01823 356238
FP/18/06/01 First published: 7 June 2018	blished: Update				Simon Clifford, Customers & Communities Director Tel: 01823359166
FP/18/03/03 First published: 11 May 2018	published: Year Report 2017-18				Alan Sanford, Principal Investment Officer Tel: 01823 359585

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FP Refs	Decision Date/Maker	Details of the proposed decision	Documents and background papers to be available to decision maker	Does the decision contain any exempt information requiring it to be considered in private?	Contact Officer for any representations to be made ahead of the proposed decision
FP/18/02/09 First published: 13 February 2018	9 Jul 2018 Cabinet	Issue: Road Safety Strategy Decision: Adoption of the Road Safety Strategy			Lucy Bath Tel: 01823 359465
FP/18/04/07 First published: 30 April 2018	9 Jul 2018 Cabinet	Issue: Children and Young Peoples Plan 2016-19 - Report on progress of year 2 Decision: Report on progress of year 2 (1 April 2017 - 31 March 2018)			Director of Children's Services
FP/18/05/08 First published: 11 May 2018	9 Jul 2018 Cabinet	Issue: Revenue Budget Monitoring Report - Month 2 2018/19 Decision: To consider the report			Elizabeth Watkin, Service Manager - Chief Accountant Tel: 01823359573
FP/18/05/02 First published: 9 May 2018	9 Jul 2018 Cabinet  Issue: Decision to award contract for the provision of Somerset Specialist All Age Drug and Alcohol Treatment Service Decision: Cabinet to approve the award of contrac				Amanda Payne, Co-ordinator Somerset Drug and Alcohol Partnership, Public Healt Tel: 01823357641

FP Refs	Decision Date/Maker	Details of the proposed decision	Documents and background papers to be available to decision maker	Does the decision contain any exempt information requiring it to be considered in private?	Contact Officer for any representations to be made ahead of the proposed decision
FP/08/06/03 First published: 12 June 2018	published: Ine 2018  2018 Cabinet Member for Children and Families  Stepdown Pilot Decision: To approve an 18 month pilot programme to procure emergency children's residential provision, exploring different models of delivering the service to see what works best  8/04/05  published:  Stepdown Pilot Decision: To approve an 18 month pilot programme to procure emergency children's residential provision, exploring different models of delivering the service to see what works best				Louise Palmer, Strategic Commissioner
FP/18/04/05 First published: 16 April 2018			Air Quality Cabinet Cabinet Member Key Decsion July 2018 _		Stewart Brock, Public Health Specialist, Public Health Tel: 01823357235
FP/18/06/05 First published: 19 June 2018	19 Jul 2018 Cabinet Member for Adult Social Care	Issue: Award Contracts for Tennyson Court ECH Scheme and Eliot Court Supported Living Schele Decision: The report requests approval to award two contracts for the new integrated care and support service			Steve Veevers, Strategic Commissioning Manager Tel: 01823359155
First published: 13 March 2018  Contact Planning and Community Contact Planning and Contact Planning and Community Contact Planning and Contact Planning		Issue: Community Leisure Services Post 2019 Decision: Agree that SCC does not extend or renew the current contract for community leisure provision. Sites will be made available for disposal to the schools were possible.			Barry James, Strategic Commissioning Manager – Community Infrastructure Tel: 01823 356659

FP Refs	Decision Date/Maker	Details of the proposed decision	Documents and background papers to be available to decision maker	Does the decision contain any exempt information requiring it to be considered in private?	Contact Officer for any representations to be made ahead of the proposed decision
FP/18/06/07 First published: 19 June 2018	23 Jul 2018 Cabinet Member for Children and Families	Issue: Emergency Residential Stepdown Pilot Decision: That the Cabinet Member of Children and Families approves an 18 month pilot programme to procure emergency children's residential provision			Louise Palmer, Strategic Commissioner
FP/18/02/08 First published: 13 February 2018	Not before 30th Jul 2018 Cabinet Member for Highways and Transport	Issue: Taunton Transport Strategy Decision: To agree to adopt the joint (with TDBC) Taunton Transport Strategy			Lucy Bath Tel: 01823 359465
FP/18/04/06 First published: 30 April 2018	Not before 30th Jul 2018 Director of Commissioning and Lead Commissioner for Economic Community Infrastructure	Issue: Procurement of the HotSW Growth Hub Service Decision: To undertake the procurement of a Business Support Service (Growth Hub) on behalf of the HotSW LEP			Melanie Roberts, Service Manager - Economic Policy Tel: 01823359209
NON-KEY DECISION First published: 28 December 2017	Not before 30th Jul 2018 Commercial & Business Services Director	Issue: Strategy for the Management of the County Farms Estate Decision: To approve the publication of the strategy for the management of the County Farms Estate in accordance with existing policies, taking into account the recommendations from Scrutiny Committee Policies & Place			Claire Lovett, Head of Property Tel: 07977412583

	FP Refs	Decision Date/Maker	Details of the proposed decision	Documents and background papers to be available to decision maker	Does the decision contain any exempt information requiring it to be considered in private?	Contact Officer for any representations to be made ahead of the proposed decision
	FP/17/12/02 First published: 14 December 2017	Not before 30th Jul 2018 Cabinet Member for Highways and Transport	Issue: Contract for Provision of Bus Lane Enforcement Infrastructure Decision: To award the contract for the enforcement of bus lane enforcement infrastructure		Part exempt	Bev Norman, Service Manager - Traffic Management, Traffic & Transport Development Tel: 01823358089
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	FP/18/03/04 First published: 12 March 2018					Sunita Mills, Service Commissioning Manager Tel: 01823 359763

Documents and

background papers to be

available to decision maker

Does the decision contain

any exempt information

considered in private?

requiring it to be

Contact Officer for any

ahead of the proposed

Manager – Economy &

Tel: 01823 356766

decision

Planning

representations to be made

Lynda Madge, Commissioning

Carol Bond, Project Manager,

Property Programme Team

Steve Veevers. Strategic

Commissioning Manager

Nathaniel Lucas, Senior

Tel: 01823359210

Economic Development Officer

Tel: 01823359155

Tel: 01823 355962

Issue: To approve the appointment of

a supplier to deliver the Wiveliscombe

Decision: To approve the appointment

Enterprise Centre and Wells

of a supplier

**Technology Enterprise Centre** 

Details of the proposed decision

FP Refs

FP/18/06/08

19 June 2018

First published:

Decision Date/Maker

Not before 30th Jul

Commissioning and

Lead Commissioner for

**Economic Community** 

2018 Director of

Infrastructure

	FP Refs	Decision Date/Maker	Details of the proposed decision	Documents and background papers to be available to decision maker	Does the decision contain any exempt information requiring it to be considered in private?	Contact Officer for any representations to be made ahead of the proposed decision
- 1	FP/18/06/06 First published: 19 June 2018	30 Jul 2018 Director of Finance, Legal and Governance, ECI Commissioning Director	Issue: Approve the decision to proceed with the delivery of iAero (Yeovil) Centre Decision: Approve the decision to appoint the preferred major works construction contractor and to proceed with the construction of the Centre at the Council's risk			Julie Wooler, Economic Development & Strategic Tourism Officer
Dago 10	FP/18/06/02 First published: 12 June 2018	30 Jul 2018 Cabinet Member for Adult Social Care	ember for Adult Social provision of Learning Disability			Steve Veevers, Strategic Commissioning Manager Tel: 01823359155
	FP/18/07/02 First published: 3 July 2018	3 Aug 2018 Cabinet Member for Children and Families, Cabinet Member for Education and Council Transformation, Economic and Community Infrastruture Commissioning Director	Issue: Creation of New Academies in Somerset Decision: King Arthur's Community School, Blackbrook School, Ruishton C of E Primary School, West Monkton C of E Primary School, Selworthy Special School			Elizabeth Smith, Service Manager – Schools Commissioning Tel: 01823 356260

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	FP Refs	Decision Date/Maker	Details of the proposed decision		Does the decision contain any exempt information requiring it to be considered in private?	Contact Officer for any representations to be made ahead of the proposed decision
	FP/18/07/03 First published: 10 July 2018	10 Aug 2018 Cabinet Member for Economic Development, Planning and Community Infrastructure	Issue: Somerset Pollinator Action Plan Decision: Agreement to the objectives set out in the Somerset Pollinator Action Plan and for the plan to become SCC policy			Simon Breeze Tel: 07832 130370
	FP/18/04/08 First published: 30 April 2018	Not before 3rd Sep 2018 Commercial & Business Services Director, Cabinet Member for Children and Families	Issue: Creation of two New Academies in Somerset Decision: King Alfred School and Leigh-Upon-Mendip First School			Elizabeth Smith, Service Manager – Schools Commissioning Tel: 01823 356260
1	FP/18/05/01 First published: 9 May 2018	12 Sep 2018 Cabinet	Issue: Adoption of the 'Well-managed highway infrastructure' Code of Practice by Somerset County Council Decision: To agree SCC adopts the new CoP and its 'risk based' approach for the management of the highway network.			Neil Guild, Highways Asset Improvement Officer
	<b>FP/18/05/09</b> First published: 11 May 2018	19 Sep 2018 Cabinet	Issue: 2019/20 Medium Term Financial Plan - Development and Approach Decision: To consider the report			Elizabeth Watkin, Service Manager - Chief Accountant Tel: 01823359573

### Weekly version of plan published on 1 July 2018

FP Refs	Decision Date/Maker	Details of the proposed decision	Documents and background papers to be available to decision maker	Does the decision contain any exempt information requiring it to be considered in private?	Contact Officer for any representations to be made ahead of the proposed decision
FP/17/11/05 First published: 16 November 2017	19 Sep 2018 Cabinet  Issue: Customer Feedback Annual Reports 2017/18  Decision: Consider the annual customer feedback report and Ombudsman report for 2017/18				Rebecca Martin Tel: 01823 356257
FP/08/07/01 First published: 3 July 2018	17 Oct 2018 Cabinet	Issue: Libraries Service Redesign 2018 Decision Decision: To agree the basis of library service provision to different communities around Somerset, following on from and having regard to the public consultation exercise undertaken earlier in the year			Oliver Woodhams, Strategic Manager, Community and Traded Services Tel: 07977400667

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# Scrutiny for Policies Children and Families Committee Work Programme

Committee meetings	Link to CYPP	Lead Member & Officer
44 O antamb an 0040		
14 September 2018		A # D : 1
PIMS update		Annette Perrington
CYPP 2018-19 – Year 3 Q1 Update		Philippa Granthier
Annual Children's Social Care Statutory Customer Feedback report		Rebecca Martin
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19 October 2018		India Durdena O Jam Danielia
West Somerset Opportunity Area update		Julia Rudge & Jan Downie
Young Carers Update report		Tom Whitworth & Wendy Jenner
16 November 2018		
CYPP 2018-19 – Year 3 Q2 Update		Philippa Granthier
Drug & Alcohol safeguarding concerns in families		Amanda Payne
7 December 2018		
		Julian Wooster
Progress on Recommendations arising from the Ofsted Inspection Report, January 2018		Julian Woostel
Future meeting dates	_	
25 January 2019, 22 March, 26 April, 17 May,		
14 June, 19 July, 13 September, 18 October,		
15 November, 13 December		
24 January 2020, 13 March, 24 April, 15 May,		
12 June		

**Note:** Members of the Scrutiny Committee and all other Members of Somerset County Council are invited to contribute items for inclusion in the work programme. Please contact Jamie Jackson, Governance Manager Scrutiny, who will assist you in submitting your item. jajackson@somerset.gov.uk 01823 359040. **Possible future items:** Task and Finish Group on Children's Services Finances (as suggested by the Peer Review);

Task and Finish Group on Placements: Out of County children in Somerset and possibly Somerset children placed Out of County;

Task and Finish Group on CYPP Programme 6 – to ensure follow up on OfSted Inspection

Task and Finish Group on Somerset offer for Care Leavers;

Family Support Services update (Cabinet decision 12/9 – C&F Scrutiny mtg 14/9)

(What impact does that have on Children in Somerset?)

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# **Scrutiny for Policies Children & Families Committee Outcome Tracker**

Agenda items & Meeting date	Link to CYPP	Action owner	Agreed Outcome	RAG Status
13 May 2016				
Focus on the education of vulnerable children (To include Children Looked After, Special Educational Needs and Free School Meal recipients)	All	Julian Wooster	The update was accepted and it was suggested that to help improve information available for and communications with all service users a <b>decision tree</b> (visual aid in the form of a diagram/flow chart) for the benefit of service users be considered.	Pending
27 January 2017	A 11	L. II a.a	The Committee are consequented Office as to continue to labely for	Dan din a /Oa
Impact of proposed financial changes to Schools	All	Julian Wooster	The Committee encouraged Officers to continue to lobby for these proposed changes to be made so the higher funding materialised.	Pending/On- going
10 March 2017				
Addressing drug and alcohol safeguarding concerns in families		Amanda Payne	The update was accepted and it was suggested that an update report be provided at a future meeting in 12 months.	Pending Nov 2018
26 January 2018				
Overview of Family Based Care (Fostering) -		Louise Palmer	The Chair asked if consideration had been given to producing a flow-chart or a form of easy to follow guide to show the overall process and the Director of Children's Services noted that this had been raised by others and was being progressed. The update was accepted and it was agreed to request an update in a further 6 months.	Pending
20 April 2018				
SEND Peer Review			Agreed to consider the update at a future meeting	Completed June '18
Changes to the PIMS team			The Committee agreed to request an update report at the September 2018 meeting	Pending
18 May 2018				
West Somerset Opportunity Area		Julia Ridge	The Committee requested that a further update report be brought to the October meeting. It was further requested that the next update report contain the following: examples of achievements/progress made to date within each	Pending

# **Scrutiny for Policies Children & Families Committee Outcome Tracker**

		of the 4 priority areas; examples of how funding had been allocated to initiatives and if this had been successful and/or how this could be used in other initiatives, as it was not clear in the current report format; examples of how partnership working on the cross cutting themes had brought about improvements; how could the WSOA be stretched to include the general prosperity and economic activity in the area; ideas on how learning from the WSOA could be rolled out/shared for the benefit of all children and young people in other parts of Somerset.	
Young Carers Update	Wendy Jenner	The Committee requested that a further update report be brought to the October meeting. Members welcomed the projected further progress of the Action Plan and also suggested that: Further thought be given to some form of ID card for Young Carers; Each school in Somerset be encouraged to nominate a Young Carer Champion, to be a point of contact for Young Carers in that setting; Ensure that every School properly submit completed Data Collection forms of its pupils to aid identification of Young Carers; Approach GP Federations to address the issue of the low number of referrals to Young Carers Service; Consideration be given to help Young Carers to have access to the Department of Work and pensions and available benefits; Continuation of the 2 County Councillor Champions to help raise the profile for Young Carers in Somerset.	Pending
Progress on Recommendations arising from the Ofsted Inspection	Claire Winter	The Committee asked if the Chair could be invited to QPRM meetings, as this practice of him being able to attend as an observer seemed to have lapsed.	Pending
Report, January 2018		It was suggested, in addition to the regular CYPP reports, that a specific Ofsted update report be provided in 6 months so progress against the Ofsted recommendations could be	Pending

# **Scrutiny for Policies Children & Families Committee Outcome Tracker**

			reviewed.	
Elective Home Education – Government call for	Da	ve Farrow	It was agreed that the Council's draft response would be circulated at the beginning of June for any comments.	Pending
evidence			It was requested that the link to the website was circulated to the Committee and the lead officer encouraged any Member to contact him with any questions.	Completed

The CYPP has been produced following a multi-agency process, overseen by Somerset Children's Trust. Seven improvement programmes have been identified – our work is focused on ensuring progress and achievement within these 7 programmes:

- 1. Supporting children, families and communities to become more resilient
- 2. Promoting healthy outcomes and giving children the best start in life
- 3. Improving emotional health and wellbeing
- 4. Building skills for life
- 5. Providing help early and effectively
- 6. Achieving effective multi-agency support for more vulnerable children and young people and developing an excellent children's social work service
- 7. Embedding a think family approach across the workforce

# Key:

Completed	Action complete and will be removed from tracker for next meeting.
Pending	Action on-going or plans in place to address.
Incomplete	No action currently in place with a minimum of 3 months since action
	agreed.

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Somerset County Council Scrutiny for Policies, Children and Families Committee – 20 July 2018

# Somerset Children 's Trust Governance

Lead Officer: Philippa Granthier, Assistant Director - Commissioning and Performance

Author: Fiona Phur, Partnership Business Manager - Children's Commissioning

Contact Details: FZPhur@somerset.gov.uk; 01823 355259

Cabinet Member: Frances Nicholson, Lead Member for Children and Families

Division and Local Member: All

### 1. Summary

**1.1.** Somerset County Council developed a three year multi agency Children and Young People's Plan (CYPP) commencing April 2016, to set out the actions we and our partners needed to take to continue and sustain improvements in children's services.

Somerset Children's Trust (SCT) oversees the Plan which comprises seven improvement programmes, managed by the relevant Board for each improvement area, as follows:

- 1. Supporting children, families and communities to become more resilient (Universal & Early Help Strategic Commissioning Board)
- 2. Promoting healthy outcomes and giving children the best start in life (Children & Young People's Health & Well Being Group)
- 3. Improving emotional health and wellbeing (Commissioning Group for Children & Young People's Mental Health and Psychological Well-Being)
- 4. Building skills for life (Somerset Education Board)
- 5. Providing help early and effectively (Universal & Early Help Strategic Commissioning Board)
- 6. Achieving effective multi-agency support for more vulnerable children and young people and developing an excellent children's social work service (Somerset Safeguarding Children Board)
- 7. Embedding a 'Think Family' approach (Children's Services Workforce Board)
- **1.2.** The Somerset County Council Scrutiny for Policies, Children and Families Committee (the Committee) has requested an explanation of the governance arrangements of the CYPP to understand how all the children's Boards align.
- 1.3. The SCT Executive meeting meets quarterly, chaired by Somerset County Council and vice chair responsibilities rota' d annually between the Clinical Commissioning Group (CCG) and Avon & Somerset Police. This meeting receives seven Highlight Reports each compiled by the lead of the individual Improvement Programme and an overarching Executive Summary.

These reports are then scrutinised at the next Committee meeting.

The SCT Board meets twice annually and receives the Annual report and an

update on current progress. The Annual report includes the annual data dash board, positioning how the Improvement activities are meeting the overall outcomes of the CYPP. This meeting is chaired and vice chaired by annual rota between SCC, CCG, police and the voluntary and community sector. The Board agenda is in the form of a workshop where speakers present on current topics of concern/interest from the CYPP and members suggest solutions and offer support to the Improvement leads. Currently, the CCG is the chair.

Finally, the Annual report is presented to Cabinet and the Health & Well Being Board by the chair of the SCT Executive.

### 2. Issues for consideration / Recommendations

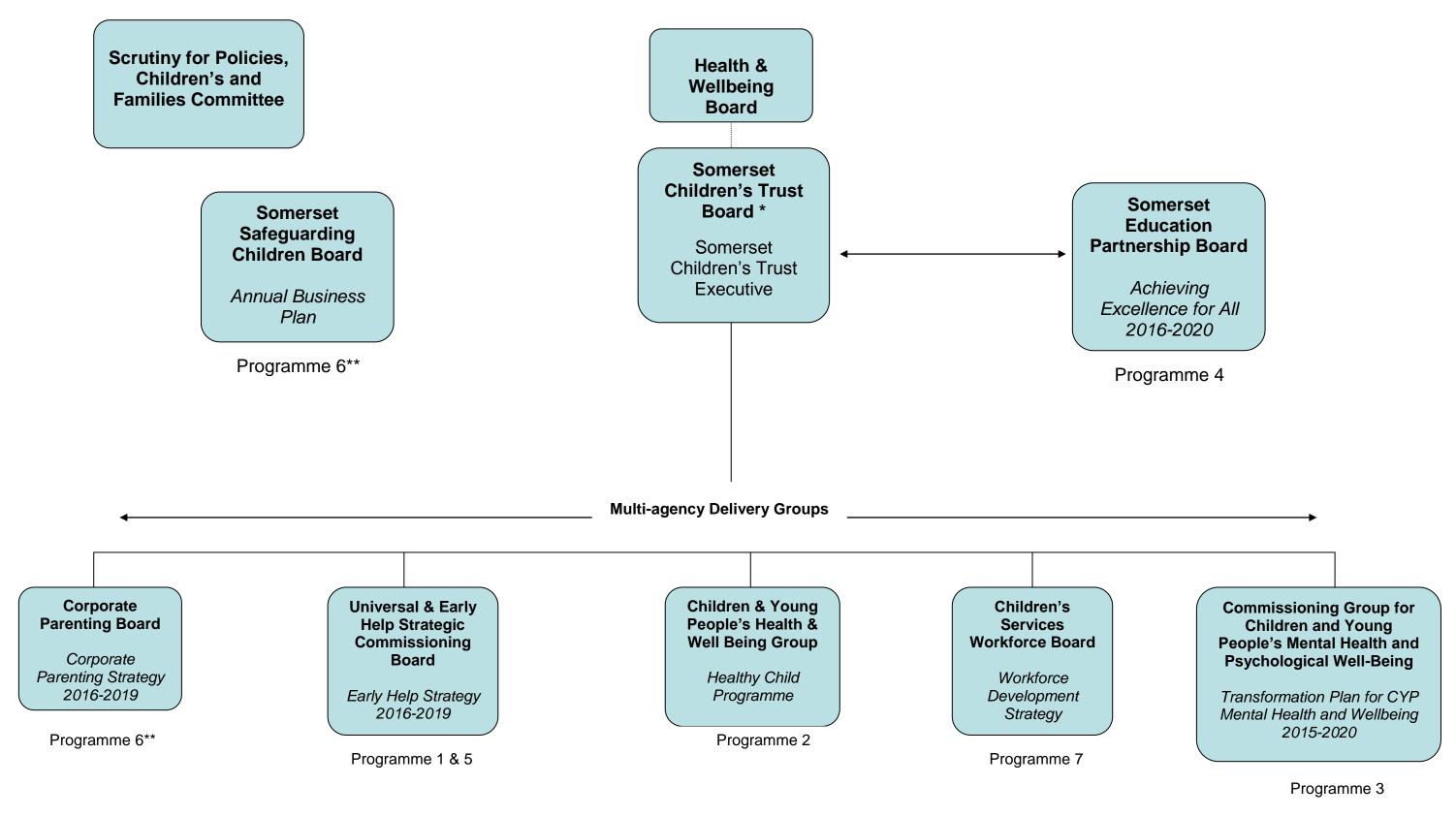
2.1.

That the Committee notes the governance arrangements in place for the Somerset Children's Trust.

### 3. Background papers

**3.1.** Governance Arrangements for the Somerset Children's Trust Children & Young People's Plan 2016 -2019.

# Governance Arrangements for the Somerset Children and Young People's Plan 2016-2019



<sup>\*</sup> Plus partners' own Statutory Requirements e.g. Somerset County Council, NHS Commissioners & providers, Avon and Somerset Police, Voluntary & Community Sector

<sup>\*\*</sup> Safeguarding and social care activity is monitored by a number of different Boards and internally by Somerset County Council Children's Services own performance management arrangements.

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Somerset County Council Scrutiny for Policies, Children and Families Committee Friday 20 July 2018

# **Family Support Service (FSS) Update**

Lead Officer: Trudi Grant, Director of Public Health and Julian Wooster, Director of

Children's Services

Author: Alison Bell, Consultant in Public Health and Julie Breeze, Strategic

Commissioner for Early Help

Contact Details: AZBell@somerset.gov.uk - JBreeze@somerset.gov.uk

Cabinet Member: Cllr Christine Lawrence (Public Health & Well-Being) and Frances

Nicholson (Children & Families) Division and Local Member: All

# 1. Summary

- 1.1. This paper aims to give an update to Scrutiny on the progress to deliver a new Family Support Service (FSS) for the parents, children and families of Somerset.
- **1.2.** Somerset's County Plan part of the vision being to reduce inequalities wherever we can and empower people to take responsibility for their own health and well-being.

#### 2. Issues for consideration / Recommendations

**2.1.** To endorse the progress made to date and to recognise the large amount of work that remains to ensure the Family Support Service delivers a coordinated and coherent early help offer utilising technology and a wide network of local community venues by 1 April 2019.

### 3. Background

### 3.1. Development of a Family Support Service for Somerset – Phase 1

This report sets out the approach to developing and implementing 'early help hubs', now renamed Family Support Service, which will include multi-agency services operating in local communities across Somerset.

In 2016 full council adopted the Somerset Children & Young People's Plan 2016-2019 (CYPP) which included a priority to 'establish early help hubs in local communities offering multi-agency integrated services that identify and support children and families who need additional help and can intervene quickly'.

The CYPP also includes agreed actions to develop proposals for the future use of children's centre buildings in the context of an 'integrated early help offer'.

The development of the Family Support Service aims to:

- Achieve better outcomes for families; engaging hard to reach families and providing services where they need them
- Provide more effective services; reducing duplication and providing

- more community based support and guidance
- Provide consistent and coherent services for families in order to tackle health and social inequalities
- Protect frontline services by reducing management and business support functions, and overhead costs associated with buildings
- Respond to the end of the government Troubled Families grant in 2020, and the reduction in DoH grant for public health

The Family Support Service will be developed over three phases.

**Phase 1** (2018/19) addresses the development of the Family Support Service and the delivery of a co-ordinated and coherent "early help offer" utilising technology and a wide network of local community venues such as families' homes, schools, health centres, village halls and children's centre buildings; this paper addresses the recommendations to deliver this objective.

**Phase 2** (2019/20) will address the integration of Public Health Nursing (health visitors and school nurses) with Somerset County Council's (SCC) getset service; this is addressed in the sister paper to this report.

**Phase 3** will consider the integration of additional child and adults services to achieve a holistic 'think family' model.

Initial proposals were consulted upon in Autumn 2017 and included the development of an integrated Family Support Service and how the service could be enhanced by using technology, as a source of access to information and advice and providing a wide network of places in local communities delivering early childhood services. The service would make use of venues appropriate to the support being offered, such as in families' homes, schools, health centres, village halls and children's centre buildings

At February 2018 Cabinet it was agreed to proceed with proposals to implement phase 1 and in principle to agree to bring public health nursing into SCC and develop an integrated Family Support Service in house. (see background papers)

- 3.2. The Family Support Services Project Board has progressed these cabinet decisions by implementing six workstreams covering HR, Accommodation, Information Technology and Information Governance, Communications and Engagement, Clinical Governance and Safeguarding Children, Commissioning and Specification. This report and presentation to the committee gives an overall progress report to date, which will include the following:
  - The Target Operating Model for the new service showing the 4 component services that make up the FSS. It also shows the other components such as the 2 different case management systems that staff will use, the 8 family centres, the online offer for advice and signposting and the community network of support
  - Governance framework in place
  - The high-level timeline for the 3 Phases
  - The highlights of key progress made so far

- An update on de-designation of children centres
- · An update on the development of family centres
- An update on development plans for Minehead, Wellington, Chard and Yeovil

The workstreams within the Family Support Services project has progressed accordingly:

### HR

Recruitment protocol finalised ready for sign off Union engagement ongoing

#### Accommodation

Update provided within presentation.

### **Clinical Governance & Safeguarding Children**

Progressing issues in a systematic manner, with good engagement from CCG and Sompar, safeguarding decision due 11th July and gaining clarity around aspects of the specification which will impact clinical governance requirements e.g. frenulotomy.

### **Information Technology and Information Governance**

Understanding of costs for Laptops, Phones. (Within cost envelope) Shadowing with staff to understand requirements Connection to Accommodation Stream

### Commissioning and Specification

Productive meeting on July 6th with operational managers and commissioners to review some of the processes between services and road test with case studies.

#### Communications and Engagement

Regular staff "In the know" newsletter Positive feedback from last round of joint staff engagement Updated FAQ's

#### 4. Consultations undertaken

**4.1.** A public consultation was undertaken (September – December 2017) to inform the development of Family Support Services. A detailed consultation report and SCC response to the consultation report can be found as appendices to the phase 1 February 18 – Cabinet paper (see background papers).

### 5. Implications

**5.1.** For details of the implications, please see the relevant sections in background papers 1 and 2.

# 6. Background papers

### **6.1.** February 2018

Background paper 1 - <u>Cabinet paper – Development of a Family Support</u> Service for Somerset – Phase 1

Appendix 1 – FSS & Children's Centre – Consultation Report

Appendix 2 – FSS Our response to consultation report

Appendix 3 – Early Childhood Service Offer in Somerset

Appendix 4 – FSS Phase 1 Buildings Information

Background paper 2 - <u>Cabinet paper – Family Support Service – Phase 2</u> Delivery April 2019 onwards

Note For sight of individual background papers please contact the report author

## Children & Families Scrutiny

Family Support Service Update

# Family Support Services Vision and Aims

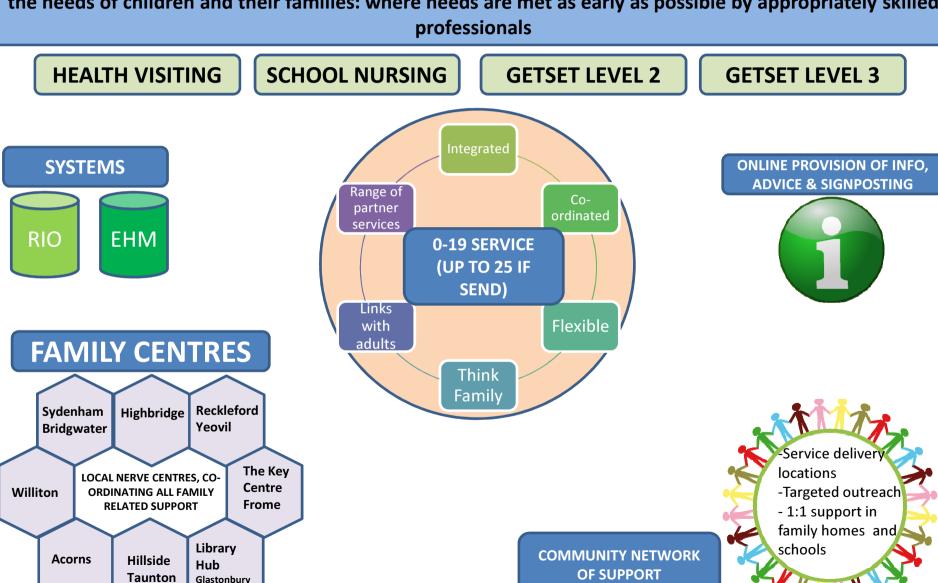
SCC has a vision to create an integrated service which provides seamless support to the needs of children and their families, where needs are met as early as possible by appropriately skilled professionals.

The aims of the service are to:

- Achieve better outcomes for families; engaging hard to reach families and providing services where they need them
- Provide more effective services; reducing duplication and providing more community based support and guidance
- Provide consistent and coherent services for families in order to tackle health and social inequalities
- Protect frontline services by reducing management and business support functions, and overhead costs associated with buildings
- Respond to the end of the government Troubled Families grant in 2020, and the reduction in DH grant for public health

## **Phase 1 Development of Service Offer**

An integrated universal health and targeted early intervention service that provides a holistic response to the needs of children and their families: where needs are met as early as possible by appropriately skilled professionals



## Positive effect of integrated services

From: Getting it right for families – Early Intervention Foundation

#### **Processes**

- Increased understanding, trust and cooperation between different services.
- Better communication and consistent implementation of services.
- Less duplication of processes across agencies.

#### **Outputs**

- More responsive and appropriate services
- Better access to services or increased user involvement Families tell their story once
- More cost-effective.

#### **Outcomes for children and families**

- Improved cognitive or school performance.
- Improved general physical health.
- Enhanced social behaviour.
- Improved parenting or family relations

# Why develop the service within Somerset County Council?

- SCC has a strong focus on improving outcomes at child, family and community level.
- Establish greater links with services that tackle social influences on health and become
  part of wider work across the Council to support community capacity building and
  working more closely with the voluntary and community sector.
- This option gives us the most flexibility and opportunity to be responsive to future population need and changes in national and local policy.
- Enable public health specialist work, such as needs assessment and local policy development, to be influenced and supported by public health practitioners.
- Greater opportunity for professional development and a more structured career pathway for staff.
- It is imperative that the Family Support Service maintains strong links to other universal health and wellbeing services e.g. maternity and primary care

## **Phase 1 Governance Framework**

## **Family Support Services (FSS) Board**

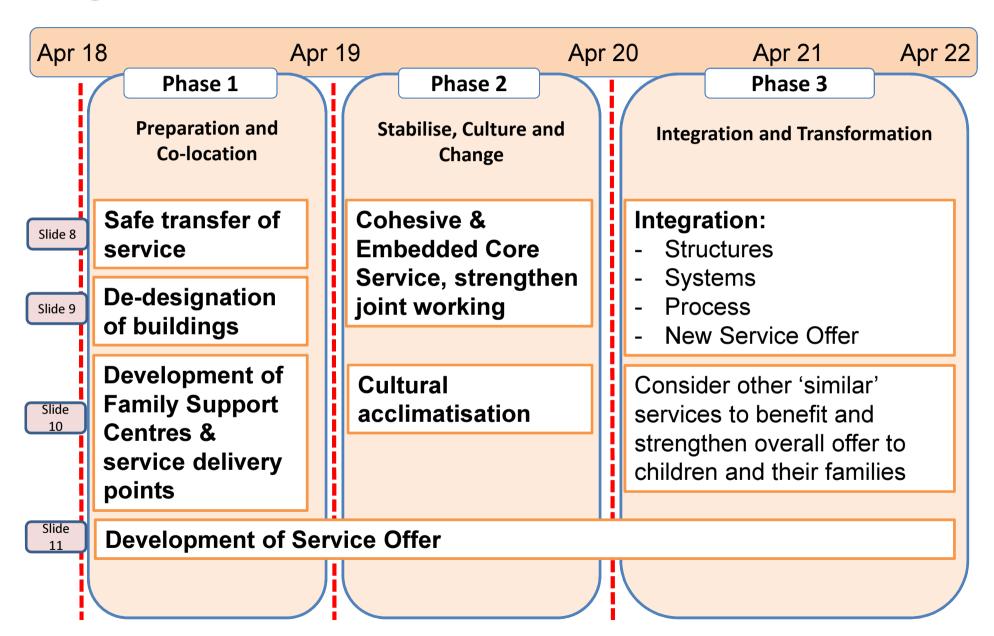
J. Wooster, SCC, T. Grant, SCC, E. Davey, Somerset Partnership, S Corry, CCG

**Work stream Leads** 

# Workstreams HR Commissioning & Accommodation Information Technology & Information Governance Communications & Engagement Clinical Governance & Safeguarding Children

- A Family Support Service Board is now fully established with representatives from the Clinical Commissioning Group and Somerset Partnership alongside Somerset County Council Officers.
- Work streams have been established to progress activity using technical experts and staff working within the services

## **High Level Timeline for Phases 1 to 3**



## Phase 1 - Progress update on the safe transfer of the service

- Work undertaken within getset in readiness for transfer to Public Health.
- Full business case nearly completed for sign off by Senior Responsible Owners
- Identification of areas where joint work between getset and public health nursing is already established and ensuring that this is a consistent offer across Somerset as of the 1st April 2019
- Applying for a Direction order to enable continuity of NHS pension payment
- Paper completed regarding future arrangement for safeguarding support, supervision and training for Public Health Nurses
- Monthly newsletter and website in place for all affected staff.
- Joint staff engagement sessions completed in June 2018 and next round planned for September 2018.
- IT and Information Governance sessions progressing with Somerset Partnership to clarify IT landscape and requirements.
- Scoping exercise completed to understand current and future staff bases and service delivery points
- Jo Smith appointed as Head of Service, due to start 16<sup>th</sup> July 2018

## Phase 1 – De-designation of 16 buildings

- Meetings held to understand children's centre estate and future plan for each
- Progressing to fully understand getset and Public Health accommodation requirements and with plans of current and proposed future staff bases
- Corporate Property fully engaged with project requirements
- Seven children centres have been identified for progress to be expedited:
  - The Link Centre, Coleford
  - The Bridge Centre, Frome
  - Birchfield, Yeovil
  - Little Marsh, Ilchester
  - Hamp, Bridgwater
  - Brock House, Norton Fitzwarren
  - Little Vikings, Watchet
- Development plans for Wellington, Chard, Yeovil and Minehead covered later
- ALL De-designation activities to be completed by April 19

#### **Next Steps:**

- Property requirements for staff bases and service delivery points submitted to Corporate Property who will agree strategy based on requirements
- Properties identified to expedite progressed accordingly
- Determine plans for 4 Communities

## Phase 1 – Development of 8 Family Centres

- Meetings held to further understand staff capacity and delivery space potential within both Family Centres and surrounding areas, driving a future plan for each:
  - Mendip: (Key Centre, Glastonbury)
  - **South Somerset**: (Reckleford)
  - **Sedgemoor**: (Sydenham, Highbridge)
  - Taunton Deane: (Acorns, Priorswood)
  - West Somerset: (Williton)
- Progressing to fully understand getset and Public Health accommodation requirements to produce plans of proposed future staff bases
- Fully engaging with Corporate Property with project requirements
- ALL Family Centre readiness activities to be completed by April 19

### **Next Steps:**

- Accommodation for getset and Public Health staff with delivery requirements submitted to Corporate Property
- Corporate Property agree strategy based on requirements
- Integrate with plans for 4 Communities

## Phase 1 – Development plans for Chard, Minehead, Wellington and Yeovil

Chard	Minehead	Wellington	Yeovil
'Place based' property review of South Somerset taking place in the Autumn 2018 when more detail will be known.  In the mean time service delivery will continue as normal.	Ongoing discussions with West Somerset to develop community hub.  Detailed work underway to scope potential remodelling of the Alcombe children's centre.	Ongoing discussions with Wellington to develop community hub.  Detailed costs and feasibility comparisons work underway.  Decision to transfer Wellington Children's Centre to Bouncy Bears Nursery, creating additional nursery places.	'Place based' property review of South Somerset taking place in the Autumn 2018 when more detail will be known.  In the mean time service delivery will continue as normal.

## **Shared Service Outcomes**

- Building resilient communities
- Improving health and reducing inequalities
- Early help and safeguarding

Somerset County Council Scrutiny for Policies, Children and Families Committee – 20 July 2018

## PREVENTION SERVICES FOR CHILDREN AT THE EDGE OF CARE

Lead Officer: Julian Wooster

Author: Lise Bird, Strategic Manager - Prevention

Contact Details: azbird@somerset.gov.uk

Cabinet Member: Frances Nicholson

Division and Local Member: All

#### 1. Summary

- 1.1. Prevention services are provided by Team 8, and received positive comments in the November 2017 Ofsted inspection report. Initially working with children known to social care, at risk of being accommodated but not yet children looked after, the breadth of services provided have of late been invested in, to widen the reach and reduce escalation of children at level 3 into CSC provision and support families on their exit from CSC where continuing support is assessed as being needed to reduce the possibility of a 'revolving door' scenario.
- **1.2.** Prevention service plan links to Ofsted comments see PowerPoint for plan details.

#### 2. Issues for consideration / Recommendations

- 2.1. Team 8 historically worked with CSC Level 4 children and families but is now developing Level 3 preventative services based upon the former Targeted Youth Support staffing structure. Two services are working under one Team 8 banner with plans for a move towards one adolescent series as of April 2019 Team 8 Edge of Care at level 4 and Team 8 CAT (community adolescent team) at level 3.
- 2.2. Working at level 4 CSC can be too late, where earlier preventative work could / should prevent escalation with the resultant cost implications. This requires investment in staff skill sets to the level of the existing Edge of Care staff as training deficits have been identified as the CAT staff move to an holistic family model.
- **2.3.** The breadth of the current and planned preventative offer requires flexible working patterns which will require staff consultation and HR resources see *PowerPoint for planned design of increased service provision*

#### 3. Background

- **3.1.** Team 8 Edge of Care service is well established and valued soft data is highly positive but hard data is only just becoming available through SSRS reports. Work is ongoing on development and data cleansing.
- **3.2.** Team 8 CAT launched on 1 April 2018 so is effectively still in set up phase.

The breadth of delivery has resulted in some delay, as external contracts and statutory MISPER work have to be incorporated in the offer. Dual recording (due to external contract reporting) has resulted in delays in a data dashboard being designed and implemented. Planned date is September 2018

**3.3.** See PowerPoint for currently available case level data – note data cleansing is ongoing

#### 4. Consultations undertaken

**4.1.** Staff consultation over the extended day time offer is necessary and planned for late Autumn / early Winter 2018. Cost neutral due to overnight hours being set at 10 pm – 7 am.

#### 5. Implications

- **5.1.** The integration of preventative services for adolescent children (age 10 plus) will result in one team 8 service capable of following children and their families through the levels of service provision without repeated change of worker. Skills sharing and upskilling of staff can take place with the development of a flexible workforce from a multi-disciplinary background key recruitment strategy.
- **5.2.** Increased out of hours provision (see PowerPoint) will reduce reliance on private providers where quality of provision cannot be supported by in house training, supervision and performance management practices.

#### 6. Background papers

**6.1.** To be referenced in PowerPoint presentation

Note For sight of individual background papers please contact the report author

# Edge of care and Prevention Services

July 2018 Scrutiny Committee ell rated by spection port

 There is good 'edge of care' work to prevent children from coming into care, and the local authority is expanding this to support children to return home from care

## vice Plan linked Ofsted orញ៉ូmendations

- Rec 9:Develop advocacy services for homeless 16/17 year olds to support decision to become CLA including guidance for social workers, advocates and children
- Rec 6: Develop joint training for CAT and social workers to improve the quality of missing return home interview process and missing prevention plans
- Develop system for regular review of children in P2i provision who have decided against becoming CLA
- Broaden the scope of Rapid Response to provide overnight support keeping children safely at home until day services can re-engage.
- Develop 3rd sector provision to support family support in the community and prevent escalation in to level 4 statutory services

# verage and affing

## T8 Edge of Care L4

- Grade 9 Team Leader
- 3 x Grade 10 Professional Practitioners heading up 3 units
- Taunton, Sedgemoor, Mendip
- South Somerset relying upon in reach services
- Grade 12 adolescent intervention workers x 13 (12.8 FTE)
- Core hours 08.30 22.00 M F
- Weekends 10.00 20.00
- Rapid Response overnight service x 4 22.00 – 07.00

### Team 8 CAT L<sub>3</sub>

- Grade 9 Team leader x 2 –
   West and East
- Units in all 4 areas of SCC
- A mixture of G10 and G12 staff
- Hold the external contracts for SDAS L2 and health Relationships L2 work
- MISPER responsibility shared with EoC service
- Working core hours M F currently
- New staff have flexibility in contracts

## oposed verage and tionale

nsion in out of hours king to meet family needs precent breakdown and / calation in to L4 services to accommodation

nges require HR support

-in staff are already set hanges under their racts

- Overnights remain 22.00 to 07.00
- 2 shifts developed with one hour overlap for hand over period plus team events, training, meetings etc
- o7.00 15.00 and 14.00 22.00 will join up with RR overnight response without the need to rely upon external providers quality and cost issues) and will better meet family needs
- Staff not on dedicated shifts each week can work flexible hours of their choice
- Weekend cover will extend to these hours
- Innovative approach providing out of hours cover in excess of that delivered by EDT and as a compliment to that

# lge of Care

• Cases open at 1.7.18		47
• Cases closed in Q1		
<ul> <li>Outcomes at</li> </ul>	closure	
	maintained at home refused service/no consent referred elsewhere accommodated whilst T8	12 2 2
	involved w/d at request of CSC	3
	transferred out	1
	other	11

 Rapid Response/Emergency out of hours — 114 requests to provide service in Q1 - 4 overnight call outs plus 2.5 weeks 2-1 24/7 work of extremely high risk child to maintain temporary FC placement pending residential unit

## AT local area Ita

T systems running irement to provided data on nal contracts for substance se and healthy relationships nowhave LCS Protocol access work)

ng to all work on EHM from 1st ember

velopment of all systems post

g of TYS and beginning of

ata dashboard as yet

family work with CAT

• Cases open as at 30. 6. 18 200

Taunton & WS 62

Sedgemoor 47

Mendip 30

South Somerset 61

Referrals received Q1 120

• Prime referral sources Schools, YOS, P2i Hubs, getset

Step down from CSC

Step up to CSC

Step in requests

• Closed cases Q1 122

 A large proportion of these were TYS cases closed with positive outcomes

 We are building data dashboard to enable evidence of impact going forward This page is intentionally left blank

## **PREVENTION**

## CHILDREN & FAMILIES SCRUTINY

Alison Bell – Public Health, SCC

Jameelah Ingram – Health Promotion Manager CYP, SCC

Wendy Noble – Specialist Community Public Health Nurse, SOMPAR

Jon Wright, Team Around the School Co-ordinator, SCC

## **Definition of Prevention**

'Actions aimed at eradicating, eliminating or minimizing the impact of disease and disability' – or other poor outcomes

Primary prevention – stopping a behaviour or exposure that leads to a poor outcome or promoting positive behaviours.

Secondary prevention – the early detection and prompt intervention to minimize poor outcomes (screening)

Tertiary prevention – measures aimed at softening the impact of long term disease/disability or situation, such as being in care = cardiac rehabilitation post heart attack

## The Intervention Ladder

Eliminate choice

Restrict choice

Guide choice by disincentives

Guide choice by incentives

Guide choice by changing the default policy

**Enable choice** 

**Provide information** 

Do Nothing

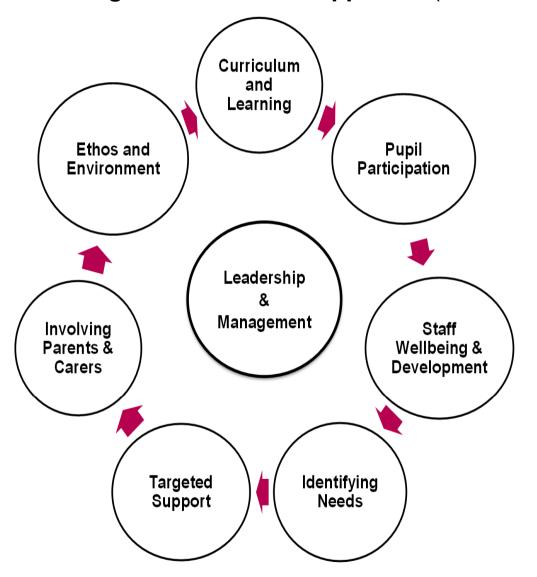
# The Somerset Wellbeing Framework



Fiona Moir & Jameelah Ingram



Promoting children and young people's emotional health and wellbeing: A whole school approach (PHE, 2015).





Belonging

**Relationships** 

Lifestyle:
Diet, Activity
& Sleep





## The Framework will provide schools with the 'how to'...



- Engaging the whole-school community in the importance of mental health awareness
- Capturing the views of parents, pupils and teachers on mental health issues
- Offering school-based provision and interventions that match the needs of its pupils and staff
- Ensuring mental health problems are identified early and appropriate support provided

#### **Further details:**



## Team Around the School (TAS)

A mechanism for schools to meet with family support services and other key partners on a regular basis in order to have shared conversations about children and young people where concerns have been identified and plan the delivery of and monitor the impact of support (aimed at Level 2 'Additional' need).

To build trust and improve communication across agencies.

To ensure Early Help resources from all agencies involved are utilised in the most effective way.

To reduce exclusions and improve attendance, educational outcomes and overall wellbeing.



- Most TAS groups follow a pyramid model based around a secondary school along the community learning partnership layout.
- Engages with the Police One team approach in areas of overlap to remove duplication and ensure the right resources are deployed appropriately.
- Local ground level networks that feed directly to SCC allow better understanding and development of services to meet need.
- Able to use TAS networks to further compliment and enhance other agencies work including Public Health prevention strategies.



#### References:

https://www.birmingham.ac.uk/Documents/research/policycommission/Investing-in-a-Resilient-Generation-Executive-Summary-and-Call-to-Action.pdf

www.riseabove.org.uk

https://www.cypsomersethealth.org/

The Intervention ladder <a href="http://nuffieldbioethics.org/report/public-health-2/policy-process-practice">http://nuffieldbioethics.org/report/public-health-2/policy-process-practice</a>

The Behavioural Insights Team work for government and beyond



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Somerset County Council Scrutiny for Policies, Children and Families Committee – 20 July 2018

## Implementation of new statutory duties to Care Leavers

Lead Officer: Julian Wooster

Author: Trish Lyons

Contact Details: TLyons@somerset.gov.uk

Cabinet Member: Cllr Frances Nicholson, Lead Member for Children

Division and Local Member: Leigh Redman

#### 1. Summary

**1.1** The Children and Social Work Act became law on 27/4/2017, statutory guidance relating to the new duties relating to care leavers was published in February 2018 and the new duties became effective from 1/4/2018.

Guidance to the new duties were published in February 2018; Applying Corporate Parenting Principles to Looked After Children and Care Leavers, Extending the Personal Advisor Support to all Care Leavers to age 25 and Local Offer Guidance.

Local authorities are expected to have published their Local Offer within in 6-9 months of implementation.

- 1.2 Implementation of the Leaving Care Service in implementing the duties enshrined in new legislation contributes to Somerset Children and Young People's Plan priority 6 Achieving effective multi-agency support for more vulnerable children and young people and develop an excellent children's social work service.
- 1.3 Somerset County Council will receive a government grant of £24,680 for 2018-19 to help to meet the additional staffing necessary to respond to young people who may request Personal Advisor support after the age of 21 and up to their 25th birthday. The first instalment for 2018-19 has been received. Information regarding the funding amounts for 2019-20 will be available in February 2019.

#### 2. Issues for consideration / Recommendations

- 2.1 The Chair of the Scrutiny Committee requested a brief report about the new duties for Local Authorities in relation to Care Leavers to inform the Committee about the changes and the council's response.
- 2.2 Members are asked to consider and comment on this report. In addition to consider ways in which Members can assist in improving the Local Offer for Care Leavers taking into account Somerset County Council's current financial pressures. In particular to play a part in promoting the work outlined in 3.1 and 3.3.

#### 3. Background

- 3.1 A number of improvements have been made as a result of the new legislation and Guidance; the Corporate Parenting Board membership has been extended to include Job Centre Plus, there have been increases in weekly, birthday and festivity care leaver allowances and to the bursary for those in Higher Education.
- 3.2 All District and County Councillors are in agreement for exemption to Council Tax for 2019/20 and are also going to be one of 6 Local Authorities championing the Care Leaver Covenant which will feed into the Local Offer.
- 3.3 Taking into account the illustrative local offer, designed to support local authorities when developing their own, we are in the process of collating information about the range of services and support that may assist care leavers in, or moving to, adulthood and independent living that the local authority provides including:
  - Health and wellbeing:
  - Relationships
  - Education and training:
  - Employment:
  - Accommodation:
  - Participation in society

We aim to have a new website publicising the Offer in place by the end of September. This will be a bespoke website and easily updated as our offer develops and improves over time.

- **3.3** We are in the process of contacting local and regional private businesses such as;
  - High Street shops and supermarkets
  - Cafes Food and drink outlets
  - Entertainment outlets such as Cinemas, theatre etc
  - Driving schools

requesting that they consider discounts for care leavers by issuing vouchers for the use of those who are most in need. The Leaving Care service will target those for whom it will improve quality of life.

Somerset is one of 6 Local Authorities championing the DfE commissioned Care Leaver Covenant which will feed directly into the Local Offer. The Covenant is a promise made by organisations in the private and voluntary sector to provide support for care leavers aged 16-25 to help them to live independently. A knowledge sharing day is being held for the 6 Local Authorities on 11<sup>th</sup> July.

- 3.4 In relation to the extension of Personal Advisor support, the current cohort of 16-20 year old care leavers is 335. There are an additional 350 care leavers aged 21-24. We are currently working with 35 of those young people, 10 of them already had a right to a continuing service as in further or higher education, 12 have wanted a service to continue post 21, and 13 have returned requesting resumption of a service.
- **3.5** We have amended the SCC Leaving Care Website and the LC Service

Facebook page. However we have been wary of contacting the remaining 315 care leavers directly to inform them of the new entitlements until we had processes and the staffing levels in place to respond appropriately. We are now almost fully staffed and plan is in place to send letters to the care leavers' last known addresses after the summer holiday period on a phased basis. As we have no way of knowing what level of response there will be, we intend to monitor the number making contact and adjust the timescale accordingly.

#### 4. Consultations undertaken

- **4.1.** To assist Local authorities in implementing its new duties the Government appointed Mark Riddell OBE as a National Implementation Officer. Mark visited Somerset on 10th and 11th of April and met 8 care leavers, the Chief Executive Officer, the Leader of the Council, the Director and Assistant Director of Childrens' services, staff and managers. Mark will visit again in the autumn to discuss progress.
- **4.2.** The Care Councils, Somerset In Care Council (SICC) and Somerset Leaving Care Council (SLCC) have been, and are continuing to be, consulted about the Local Offer and have been asked to contribute to the content of the new website.
- **4.3.** A range of partners have been informed about the new legislation and asked to contribute to the development and strengthening of the Local Offer particularly taking into account the clarification about Corporate Parenting principles
- **4.4.** Interviews for an apprentice care leaver Ambassador are being held on 11<sup>th</sup> July and the post holder will help to develop the engagement of care leavers in the production of the Local Offer and in the development of care leaver services in the future.

#### 5. Implications

5.1 It is a statutory duty to implement the new legislation. In making their judgements about the quality of services and outcomes for care leavers, Ofsted inspectors will take into account the extent to which we have complied with the new duties.

#### 6. Background papers

- **6.1** Statutory guidance for local authorities February 2018:
  - Applying corporate parenting principles to looked-after children and care leavers
  - Extending Personal Adviser support to all care leavers to age 25
  - Local offer guidance

**Note** For sight of individual background papers please contact the report author

